

Advanced Professional Reasoning and Decision-making (Online)

This **workshop** has been developed in recognition of the increased demands being placed on professionals in public sector organisations to make highly complex decisions in the context of competing needs and large multi-professional teams/involvement. It addresses issues at the heart of good professional and organisational decision-making, including duty of care, legal and ethical issues, risk, person-centred care focussed on wellbeing, workload and caseload prioritisation, outcome measurement and inter-disciplinary and integrated decision-making.

It is suitable for practitioners from all professional groups (including operational managers) and sectors of Health and Social care and related agencies. The training achieves the best results when targeted at a team of leaders and practitioners working in the same system, organisation or service.

AIMS of the COURSE:

To gain a shared reasoning framework to support organisational, service, team and practice decisions that are ethical and achieve the best possible outcomes and experience for service users whilst acknowledging the resource constraints facing public sector organisations.

To begin to apply the framework to day-to-day practice, within uni- and multi-disciplinary teams.

LEARNING OUTCOMES: Participants will have:

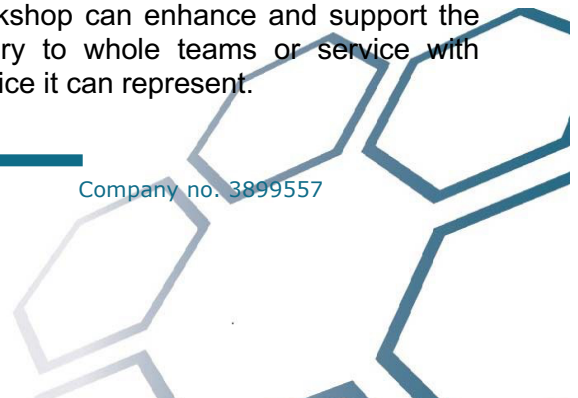
- increased understanding of the importance of outcomes-driven, strengths-based practice in supporting their clinical effectiveness,
- increased confidence in their ability to evidence their professional reasoning and, therefore, communicate their decisions to others, retaining autonomy,
- an increased understanding of the nature and importance of collaborative conversations in clarifying their duty of care and clinical responsibility,
- a joint understanding of how a clear, integrated formulation of need, driven by intended outcomes, is the basis of effective practice,
- an increased understanding of the nature and importance of reflective practice in professional development and improved decision-making.

WORKSHOP OUTLINE: This workshop includes taught elements and group work **and requires participants to discuss their own case examples in small groups.** Broad areas covered include:

- Duty of Care and the stages of proximity and responsibility,
- The professional decision-making, the nature of outcomes-driven vs problem-driven thinking,
- The importance of balanced risk judgements that consider both foreseeable harm and resilience,
- The importance of intended outcome as a mechanism for gaining informed consent and supporting the effectiveness of agreed interventions,
- The nature of evidence-based practice beyond efficacy,
- The duty to the population and the skills of managing resources, caseloads and workloads equitably and effectively.

PARTICIPANTS: Maximum of 24 participants per workshop from all professional groups and sectors of Health, Social care and Education and related agencies.

ORGANISATIONAL COMMITMENT REQUIRED: Whilst this workshop can enhance and support the practice of individual practitioners and leaders, it is best delivery to whole teams or service with organisational support for the significant change in culture and practice it can represent.



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FACILITIES: These should be provided by the service/organisation commissioning the package and, for each workshop, should include:

- a quiet space for each practitioner to use with no distractions. No shared devices.
- **access to and permission to use Zoom** (we do not use MS Teams)
- access to a computer/laptop (no tablets or phones please)
- access to a reliable internet connection

COSTS: For up to 24 participants

4 half-day sessions (9.30am – 1pm or 1 – 4.30pm) **online** - **£4,900 + £980 VAT = £5,880.00**
or 3 shorter days (10.00am – 3.30pm) **online** - **£4,350 + £870 VAT = £5,220.00**

***Please note:** This course is also delivered **directly** in person as a **2-day course**. The maximum number of participants is 35, if your venue can accommodate this number in cabaret-style seating. The cost of tuition is lower but excludes the on-costs of room-hire and refreshments and facilitator expenses. Please see www.careaims.com/training/courses*

FACILITATORS: A facilitator will be allocated according to the dates requested/offered.

Kate Malcomess, who developed the Care Aims Framework, is an organisational consultant, specialising in effective, ethical, person-centred decision-making and practice. Whilst working in the NHS, as a highly experienced practitioner and public-sector manager, she developed this approach in response to challenges faced by her own team. Her success led to this being rolled out across her organisation and outside agencies. In 2000 she set up her own consultancy to deliver the benefits of the Framework to all public-sector bodies wanting to deliver better outcomes for their users, their staff and their organisations. Relationships are at the centre of all Kate's work and her approach has brought about significant changes in service and organisational cultures through an improved context of relationships across professional, pathway and agency boundaries.

Clare Grace (in person only), who is an associate for The Care Aims Well-being Outcomes Collaborative, is an independent consultant Clare currently is a Consultant and Trainer in complex needs to both adults and children. She delivers her service both in the NHS and independently. Her background is in Speech & Language Therapy and Behaviour Therapy. Clare has extensive experience in the day-to-day running and leadership of a busy city community NHS service supporting the delivery of person-centred care using the Care Aims Intended Outcomes Framework as the foundation for their quality strategy. Clare brings a practical and pragmatic perspective, understanding the rigours of working within the NHS today and shares her own experiences of implementing the Care Aims Intended Outcomes Framework both at a face to face caseload level and as a manager interpreting data to support reform of service delivery.

Please see www.careaims.com/training/courses for more details or

request your initial no-obligation, free consultation to see if The Care Aims Framework could help with your challenges by

e-mailing contact@careaims.com or phoning 0131 516 8493

